

From: **David Roth** <[droth@dupagefederation.org](mailto:droth@dupagefederation.org)>

Date: Fri, Jul 10, 2020 at 4:28 PM

Subject: Notes from July 9 Human Services Information Sharing - COVID 19

To: David Roth <[droth@dupagefederation.org](mailto:droth@dupagefederation.org)>

To them, their organizations and to all the organizations represented in the meeting - thank you for incredible work and service to ensure the health and well-being of our neighbors.

1. Notes are attached. Thanks to Jordan's organizing, you can grasp the content quickly, less than five minutes.
2. Here is a very, very brief overview: Demand for food has grown, often in spiky, unpredictable volumes. Pandemic precautions have presented huge challenges. Established food distribution programs have adapted and re-adapted repeatedly while increasing distribution. Smaller programs have grown, up to ten-fold. New distribution sites have popped up, new partnerships have developed. Meals on Wheels has expanded by 2,000 families in DuPage, now serving 1,000 a day. New challenges emerge: diminished personal relationship connection with clients calls for new use of technology to connect, diminished selection opportunities for clients to personalize nutrition, loss of recovered food for distribution, unexpected shortages paralleling shortages in grocery stores, loss of skilled labor force (older adult volunteers with leadership and specialized skills), slow and unpredictable pace of living with the pandemic; the need to store greater volumes of food and spread operations to ensure safety -- all present challenges going forward.
3. Presentation slides from Dr. Saima Azfar of ICNA Relief are attached below.

**Please - save the date for our next zoom meeting: 3:30 pm, Thursday, July 23, 2020**

With appreciation,  
Dave

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