

# PUBLIC BENEFITS FOR IMMIGRANT POPULATIONS

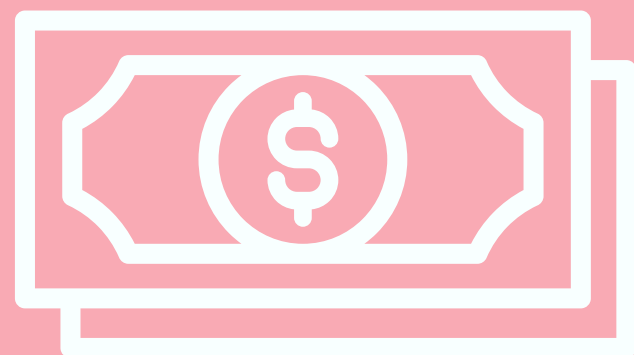
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**Southwest Suburban  
Immigrant Project**

# What is working well?

- VTTC Benefits (Victims of Trafficking, Torture and Other Serious Crimes)
  - Medical, Food and Cash Assistance
  - Recently arriving families needing assistance while they get set-up.
- HBIA & HBIS Redetermination applications
  - Ensuring people keep their health insurance.
  - Connecting community members to FHQC's and other providers for care.



**BENEFITS**



# Best Practices from SSIP

- Following up & requesting expediting services
- Workshop model to serve more community members
- Empowering community members



# Building Social Infrastructure



- Community Health Worker's and training navigators on other applications.
- Assisting clients on weekly basis & weekend events
- Partnerships- SSIP knows we can not do it all, and we need other strong partners to meet the needs.



# How We Cope & Lessons Others Could Use

- Implement staff listening sessions
- Set up support systems to check-in with staff and team members
- Implement rest and practice boundaries

