ANYONE CAN DO IT

Diversion 101
Supply and Demand Reality Check

IDEAL WORLD – GRAPH 1
In an ideal world, there would be enough shelter capacity for all that come forward in need.

REAL WORLD – GRAPH 2
Existing in a state of maximum capacity and often extending beyond capacity. Inflow (predictable or not) overwhelms resources, and outflow does not create enough movement to reduce daily demand.
Why Diversion instead of Capacity Building?

EQUIitable
EMPOWERING
EFFICIENT
EFFECTIVE
101-level Diversion

- Rapport-building
- Problem-solving
- Empowering
- Referring
- Facilitating discussion
401-level Diversion

A Professional Activity

- Financial resources are accessible to keep people housed or to become quickly re-housed
- Skilled case management staff provide support - with enough intensity and length to meet a person's needs

601-level Diversion

A Systems Response

- Diversion embraced in community and homelessness prevention approach
- Integrated with full continuum of services
- Financial sustainability
- Data driven