

# The DuPage Federation on Human Services Reform

## Strategic Plan 2007-12

Approved May 3, 2007

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### Vision of the Quality of Life for Vulnerable People

We envision DuPage County as a community where vulnerable people get the help they need to enjoy a high quality of life, where all community resources are used efficiently to achieve that goal for vulnerable people, and where new needs can be met with innovative new initiatives.

### Vision For the DuPage Federation

The DuPage Federation on Human Service Reform is recognized as a key partner and generator of definitive solutions that address the strategic issues confronting DuPage County's health and human service systems.

### Mission

The Federation's mission is to improve the lives of vulnerable people in DuPage County by leveraging relationships and knowledge to build an effective and efficient health and human service system.

### Shared Values

**Collaboration:** We believe that successful collaborations involve mutual capacity building.

**Knowledge in action:** Knowledge drives what we do. It leads our actions.

**Pragmatism:** Our initiatives seek to leverage existing resources whenever possible. We prefer, when possible, to work for change within the system while challenging the system to do what is right.

**Social Justice:** We want the valid "voice of the vulnerable" to guide our actions, and we always want to do what is right for the vulnerable individuals. .

### Goals

- Grow the capacity of the health care safety net and the human service system to serve all eligible applicants
- Ensure that vulnerable people receive the health care and human services they need.
- Ensure that the health care safety net and the human service system are organized and operated in an effective and efficient manner.

### Strategic Priorities

- Help Improve Response of Health and Human Service Providers to Demographic Shifts
- Improve Availability of and Access to Mental Health Services for Vulnerable People
- Sustain and Increase Human Service Funding Levels
- Reduce Homelessness
- Improve Availability of and Access to Affordable Housing
- Expand Availability of and Access to Health Care for Vulnerable Populations
- Monitor Child Support Enforcement
- Improve Human Service, Law Enforcement and Funders' Responsiveness to Domestic Violence

### How we do our work

- Develop, strengthen, lead and/or nurture change oriented collaborations and partnerships
- Redesign processes and systems for increased effectiveness and efficiency.
- Develop and conduct training for health and human service professionals
- Provide technical assistance to health and human service providers and collaborators
- Distill information into usable formats that drive policy decisions.
- Advocate in support of specific policy or legislative initiatives