



- **DuPage County is becoming rapidly and increasingly diverse.** From 1990 to 2004, the Asian population increased 129%, and the Hispanic population increased 189% (U.S. Census Bureau, 1990 - 2004).
- **20.8% of DuPage County residents speak a language other than English.** 9.8% of residents report they speak English “less than very well” (U.S. Census Bureau, 1990 - 2004).
- **In DuPage County, immigration provided over 50% of the population growth** in the decade between 1990 and 2000 (U.S. Census Bureau, 1990 - 2004).
- **The DuPage immigration population totaled 164,343 in 2004, an increase of 130% since 1990.** The top five places of birth among DuPage immigrants include Mexico, India, the Philippines, Poland, and China (U.S. Census Bureau, 1990 - 2004).
- **The top five languages spoken by DuPage County residents other than English include Spanish, Chinese, Polish, Tagalog, and Italian** (U.S. Census Bureau, 2003).
- **DuPage County school districts have the second highest participation in bilingual education programs** in the state (ISBE Evaluation Report, 2004).



The mission of the Dupage Federation on Human Services Reform is to improve

the lives of vulnerable people in DuPage County by leveraging relationships and knowledge to build an effective and efficient human service system.

The Federation is the only organization in the western suburbs doing policy analysis and advocacy to improve services for vulnerable populations.

[www.dupagefederation.org](http://www.dupagefederation.org)

## Language Access Resource Center



**DuPage  
Federation on  
Human Services  
Reform**

**630 / 782.7544**

**The Language Access Resource Center is currently offering several services intended to assist health and human service organizations in meeting the needs of patients with limited English proficiency.**

Including:

- Interpreter training to develop qualified medical and human service interpreters beginning February, 2006;
- Qualified and trained interpreters, first in Spanish and later in other languages;
- Technical assistance for health and human service organizations on developing policies and programs to address this need;
- Translation services of written documents.

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*DuPage County is rapidly becoming more culturally and linguistically diverse.*

The Federation has developed this important new resource to meet the needs of health and human service organizations who are struggling with the best ways to serve the diverse populations in DuPage County.

*Federal and State law, as well as best practice, require health and human service organizations to ensure that the linguistically diverse populations have access to essential services.*

The use of a trained interpreter bridges the communication gap between provider and consumer who do not speak the same language.

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For More Information...

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

E-Mail: \_\_\_\_\_

Organization: \_\_\_\_\_

*Please send additional information regarding the following services:*

- Medical Interpreter Training Schedule
- Pool of Qualified and Trained Interpreters  
Language(s): \_\_\_\_\_
- Technical Assistance
- Translation Services
- Other: \_\_\_\_\_

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